

HOW IT WORKS

STARK COUNTY THRIVE PATHWAYS HUB



The Stark County THRIVE Pathways HUB is a data-driven, community-wide system that connects low-income residents to needed medical care and social services to improve health outcomes. Key to the system are community health workers (CHWs), who provide care coordination services and are employed by numerous medical clinics, social service agencies and other organizations throughout the community and the region.

**CHWs
Serve as Partners,
Coaches & Advocates
for Their Clients**

Enroll

CHWs canvass the community for at-risk residents and enroll them in care coordination. Healthcare providers and others also refer patients to the Pathways HUB.

Assess

Enrolled clients receive a comprehensive risk assessment, and they work with their CHWs to prioritize all their health and social needs.

Plan

CHWs develop a care plan using the Pathways HUB's online system by opening "pathways" for each unmet need, such as for health coverage, a medical home, food, housing and transportation.

CHWs work closely with their supervisors to develop these outcome-driven plans to address health, social and behavioral risk factors.

Meet

Clients meet with their CHWs at least monthly to work as a team on care coordination plans, and they address each need one by one.

Track

Pathways HUB staff tracks data to reduce duplication of services and ensure clients receive the most appropriate high-quality, evidence-based services.

Train

Staff at the Pathways HUB provide training and education for both CHWs and their supervisors.

Pay

Organizations employing CHWs receive payments from Medicaid managed care plans and other funding partners when clients are successfully connected to needed medical and social services and achieve important health outcomes.

The approach helps residents become self-sufficient while also addressing the social determinants of health, reducing disparities and improving population health.

Stark County THRIVE Pathways HUB
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