



Public Health
Prevent • Promote • Protect
Canton City Public Health

Canton City Public Health - Performance of Organization Strategic Priorities 2020

Status Summary Dashboard for 3rd Quarter 2019 (as of September 30, 2019) of select strategic priorities performance measures

Strategic Priority Category	Division	Organizational Performance Measure	Unit of Measure	Where did we start? (Baseline)	Where do we want to go? (Goal)	Where should we be now? (Quarter Target)	Where are we now? (Quarter Metric/Status)	Trend
Chronic	EH	1.1 Evaluate feasibility of Tobacco 21 program in Canton	% of completion	0	100	100	100 objective complete	↔
Communicable	Nursing	1.1 Successfully link new HIV cases to care in 90 days	% success	69	85	80	74 below target	↓
Environmental	APC	2.2 Decrease the # of backlogged air operating permits	# backlog permits	29	0	9	11 below target	↓
Environmental	EH	1.1 Decrease % of critical food safety violations	% of critical	11.1	10.0	10.1	? Unknown	
Environmental	Lab	2.4 Revise Laboratory service fees Health Code	% of completion	0	100	80	80 target achieved	↑
Maternal	THRIVE	1.1 Decrease infant mortality rate	# deaths per 1,000 live births	9.0	6.0	6.8	5.7 target achieved	↔
Maternal	WIC	2.1 Decrease # of participants certified without current benefits	# of participants	337	320	330	307 target achieved	↑
Maternal	WIC	2.2 Complete 25 WIC outreach activities per year	% of activities/yr completed	0	100	100	104 Objective complete 2019	↑
Access	Nursing	1.1 Develop funding strategy for STI clinic services (starts 09/01/19)	% of completion	0	100	11	11 target achieved	↑
Foundational	Admin	2.1 Implement electronic leave reporting	% of completion	0	100	100	100 Objective complete	↔
Staff	Admin	2.1 Implement strategy to address employee satisfaction survey results	% of completion	0	100	75	76 target achieved	↑

Status Key:

Target Achieved = status metric equal to or better than quarter target (highlighted green);

Close to Target = status metric worse than quarter target, but within 10% of quarter target (highlighted yellow);

Objective Complete = Objective has been successfully completed (highlighted blue)

Abbreviations: n/a = not applicable % = percent # = number

Not Started = The start date for the Objective has not occurred yet (highlighted gray)

Below Target = status metric more than 10% worse than quarter target (highlighted red)

Unknown = Data isn't available to determine status (highlighted gray)

Trends (arrows): ↑ Improved performance compared to last quarter

↔ Same performance as last quarter

↓ Declined performance compared to last quarter

Date Reported: 11/20/2019