INTRODUCTION:

The Division Leadership Team (DLT) has finalized the structure of its performance of organization strategic priorities status summary dashboard. Each quarter, the DLT monitors and assesses the progress of select strategic priorities towards reaching their objectives, and decides next steps. The DLT selected at least one strategic priority from each category and division that best represented the organization's performance to include in the quarterly update and to be reported on the dashboard. The status summary dashboard shows the progress of these select strategic priorities to serve as a snapshot of the organization's performance improvement and status.

On a quarterly basis, the DLT will provide a written update to the Board of Health of the organization's performance, including a copy of the Performance of Organization Strategic Priorities Status Summary Dashboard. This is the first quarterly report, that represents 2nd quarter 2018 (as of June 30, 2018) status. Future quarterly reports will be provided the month following the end of the quarter.

PERFORMANCE UPDATE:

On the following page is a copy of the Performance of Organization Strategic Priorities Status Summary Dashboard for 2nd quarter 2018 (as of June 30, 2018). As can be seen, of the 11 strategic priority performance measures, 5 targets were achieved, 2 are close to the targets, 1 is below target, and 3 measures have not started yet.

The 5 strategic priority performance measures that achieved their targets demonstrate performance improvement was achieved for these activities.

The 2 strategic priority performance measures that are close to the targets are still considered on track and the DLT determined no additional actions were necessary.

For the 1 strategic priority performance measure that is below target, which is the "Successfully link new HIV cases to care in 90 days" measure, staff turnover is the cause for being below target. The DIS responsible for this work retired in December 2017. A new DIS was hired in the end of January 2018 and completed training in March 2018. The new DIS continues to grow in efficiency and is expected to grow closer to meeting the performance measure in the future. The DIS Supervisor will continue to support the new DIS's growth.

For the 3 strategic priority performance measures that have not started yet, one will start on September 1, 2018, so its performance update will be included in the 3rd quarter 2018 performance update; one will start November 1, 2018, so its performance update will be included in the 4th quarter 2018 performance update; and one will start March 1, 2019, so its performance update will be included in the 1st quarter 2019 performance update.

Canton City Public Health - Performance of Organization Strategic Priorities 2020

Status Summary Dashboard for 2nd Quarter 2018 (as of June 30, 2018)
of select strategic priorities performance measures

Strategic Priority Category	Division	Organizational Performance Measure	Unit of Measure	Where did we start? (Baseline)	Where do we want to go? (Goal)	Where should we be now? (Quarter Target)	Where are we now? (Quarter Metric/Status)	
Communicable	Nursing	Successfully link new HIV cases to care in 90 days	% success	69	85	72	55	below target
Chronic	EH	Implement Tobacoo 21 program in Canton (starts 09/01/18)	% of completion	0	100	n/a	n/a	not started yet
Environmental	APC	Decrease the # of backlogged air operating permits	# backlog permits	29	0	23	23	target achieved
Environmental	EH	Decrease % of critical food safety violations	% of critical	11.1	10.0	10.9	10.3	target achieved
Environmental	Lab	Implement Legionella water testing plan	% of completion	0	100	67	65	close to target
Maternal	Thrive	Decrease infant mortality rate	# deaths per 1,000 live births	9.0	6.0	8.0	7.8	target achieved
Maternal	WIC	Decrease # of participants certified without current benefits	# of participants	309	278	302	265	target achieved
Maternal	WIC	Complete 25 WIC outreach activities per year	% of activites/yr completed	0	100	75	76	target achieved
Access	Nursing	Develop funding strategy for STI clinic services (starts 03/01/19)	% of completion	0	100	n/a	n/a	not started yet
Foundational	Admin	Implement electronic leave reporting	% of completion	0	100	67	61	close to target
Staff	Admin	Implement strategy to address employee statisfaction survey results (starts 11/01/18)	% of completion	0	100	n/a	n/a	not started yet

Status Key:

Target Achieved = status metric equal to or better than quarter target

Close to Target = status metric worse than quarter target, but within 10% of quarter target

Below Target = status metric more than 10% worse than quarter target

Abbreviations: n/a = not applicable   % = percent   # = number

Date Reported: 9/24/2018