



# Canton City Public Health - Performance of Organization Strategic Priorities 2020

## Status Summary Dashboard for 4th Quarter 2019 (as of December 31, 2019) of select strategic priorities performance measures

Strategic Priority Category	Division	Organizational Performance Measure	Unit of Measure	Where did we start? (Baseline)	Where do we want to go? (Goal)	Where should we be now? (Quarter Target)	Where are we now? (Quarter Metric/Status)		Trend
Chronic	EH	1.1 Evaluate feasibility of Tobacco 21 program in Canton	% of completion	0	100	100	100	objective complete	↔
Communicable	Nursing	1.1 Successfully link new HIV cases to care in 90 days	% success	69	85	82	72	below target	↔
Environmental	APC	2.2 Decrease the # of backlogged air operating permits	# backlog permits	29	0	6	11	below target	↔
Environmental	EH	1.1 Decrease % of critical food safety violations	% of critical	39.4	35.5	35.5	33.2	2019 objective complete	↑
Environmental	Lab	2.4 Revise Laboratory service fees Health Code	% of completion	0	100	100	100	objective complete	↑
Maternal	THRIVE	1.1 Decrease infant mortality rate	# deaths per 1,000 live births	9.0	6.0	6.5	4.9	target achieved	↔
Maternal	WIC	2.1 Decrease # of participants certified without current benefits	# of participants	337	320	327	355	close to target	↓
Maternal	WIC	2.2 Complete 25 WIC outreach activities per year	% of activities/yr completed	0	76	25	40	target achieved	↔
Access	Nursing	1.1 Develop funding strategy for STI clinic services (starts 07/01/19)	% of completion	0	100	44	44	target achieved	↔
Foundational	Admin	2.1 Implement electronic leave reporting	% of completion	100	100	100	100	objective complete	↔
Staff	Admin	2.1 Implement strategy to address employee satisfaction survey results	% of completion	0	100	83	77	close to target	↓

**Status Key:**

Target Achieved = status metric equal to or better than quarter target (highlighted green);  
 Close to Target = status metric worse than quarter target, but within 10% of quarter target (highlighted yellow);  
 Objective Complete = Objective has been successfully completed (highlighted blue)

Not Started = The start date for the Objective has not occurred yet (highlighted gray)  
 Below Target = status metric more than 10% worse than quarter target (highlighted red)  
 Unknown = Data isn't available to determine status (highlighted gray)

**Abbreviations:** n/a = not applicable % = percent # = number

**Trends (arrows):** ↑ Improved performance compared to last quarter      ↔ Same performance as last quarter      ↓ Declined performance compared to last quarter