



# Canton City Public Health - Performance of Organization Strategic Priorities 2020

## Status Summary Dashboard for 1st Quarter 2019 (as of March 31, 2019)

### *of select strategic priorities performance measures*

Strategic Priority Category	Division	Organizational Performance Measure	Unit of Measure	Where did we start? (Baseline)	Where do we want to go? (Goal)	Where should we be now? (Quarter Target)	Where are we now? (Quarter Metric/Status)	Trend
Chronic	EH	1.1 Evaluate feasibility of <del>Implement</del> Tobacco 21 program in Canton	% of completion	0	100	100	<b>100</b> objective complete	↑
Communicable	Nursing	1.1 Successfully link new HIV cases to care in 90 days	% success	69	85	77	<b>73</b> close to target	↓
Environmental	APC	2.2 Decrease the # of backlogged air operating permits	# backlog permits	29	0	15	<b>14</b> target achieved	↔
Environmental	EH	1.1 Decrease % of critical food safety violations	% of critical	11.1	10.0	10.4	<b>21.8</b> below target	↔
Environmental	Lab	2.3 Evaluate feasibility of <del>Implement</del> Legionella water testing plan	% of completion	0	100	100	<b>101</b> objective complete	↔
Environmental	Lab	2.4 Revise Laboratory service fees Health Code (starts 04/01/19)	% of completion	0	0	n/a	<b>n/a</b> not started; new	n/a
Maternal	THRIVE	1.1 Decrease infant mortality rate	# deaths per 1,000 live births	9.0	6.0	7.8	<b>7.0</b> target achieved	↔
Maternal	WIC	2.1 Decrease # of participants certified without current benefits	# of participants	309	263	285	<b>354</b> below target	↔
Maternal	WIC	2.2 Complete 25 WIC outreach activities per year	% of activities/yr completed	0	100	50	<b>64</b> target achieved	↑
Access	Nursing	1.1 Develop funding strategy for STI clinic services (starts 07/01/19 <del>03/01/19</del> )	% of completion	0	100	n/a	<b>n/a</b> not started	↔
Foundational	Admin	2.1 Implement electronic leave reporting	% of completion	0	100	95	<b>89</b> close to target	↑
Staff	Admin	2.1 Implement strategy to address employee satisfaction survey results	% of completion	0	100	36	<b>18</b> below target	↓

**Status Key:**

Target Achieved = status metric equal to or better than quarter target (highlighted green);

Close to Target = status metric worse than quarter target, but within 10% of quarter target (highlighted yellow);

Objective Complete = Objective has been successfully completed (highlighted green)

**Abbreviations:** n/a = not applicable % = percent # = number

**Trends (arrows):** ↑ Improved performance compared to last quarter

↔ Same performance as last quarter

↓ Declined performance compared to last quarter

Not Started = The start date for the Objective has not occurred yet (highlighted gray)

Below Target = status metric more than 10% worse than quarter target (highlighted red)